

# THE ICE RINK SCHEDULE

NOVEMBER						
SUN	MON	TUES	WED	THUR	FRI	SAT
15	16	17	18	19	20	21 11am-10pm
22 11am-8pm	23 11am-10pm	24 11am-10pm	25 11am-10pm	26 11am-8pm	27 11am-10pm	28 11am-10pm
29 11am-8pm	30 4pm-10pm					

DECEMBER						
SUN	MON	TUES	WED	THUR	FRI	SAT
		1 4pm-10pm	2 4pm-10pm	3 4pm-10pm	4 4pm-10pm	5 11am-10pm
6 11am-8pm	7 4pm-10pm	8 4pm-10pm	9 4pm-10pm	10 4pm-10pm	11 4pm-10pm	12 11am-10pm
13 11am-8pm	14 4pm-10pm	15 4pm-10pm	16 4pm-10pm	17 4pm-10pm	18 4pm-10pm	19 11am-10pm
20 11am-8pm	21 11am-10pm	22 11am-10pm	23 11am-10pm	24 11am-8pm	25 11am-8pm	26 11am-10pm
27 11am-10pm	28 11am-10pm	29 11am-10pm	30 11am-10pm	31 11am-10pm	JAN 1 11am-10pm	JAN 2 11am-10pm
JAN 3 11am-8pm						

For all issues or questions related to e-ticketing,  
please contact [pasea@icerinkevents.com](mailto:pasea@icerinkevents.com).





## THE ICE RINK FAQ

In order to maintain social distancing guidelines required this skating season, skaters under the age of 12 may have one non-skating parent or guardian accompany them into the venue. It would be best to purchase a skating ticket for a parent, adult, or teen to accompany small children.

### **WHERE CAN I PURCHASE TICKETS? CAN I BUY A TICKET ON-SITE?**

Tickets must be purchased online. <https://waivermaster.com/sign.html?q=DGQEAJG4XPTW>

Your reservation is only valid for the time(s) and date(s) purchased. Tickets may be purchased on-site with your phone, but quantities are limited. To ensure you are able to get tickets, please purchase your tickets ahead of time.

### **ARE SKATES INCLUDED IN THE PRICE?**

YES.

### **HOW LONG CAN I SKATE?**

Tickets are valid for 1 hour of ice skating, which begins at the time of check-in. Your reservation is only valid for the time(s) and date(s) purchased.

### **DO I NEED TO WEAR A MASK, GIVEN THE ONGOING PANDEMIC?**

YES. All guests entering the venue, and at all times during their visit, shall be required to wear a face mask or face covering, including while skating.

### **WHAT IS THE SMALLEST/LARGEST SKATE SIZE?**

We have skates from Toddler-8 to Adult-15. We do offer double-runners for young children.

### **HOW OLD DOES A CHILD NEED TO BE TO ICE SKATE?**

There is no age restriction, our motto is "if you can walk, you can skate". We do ask that anyone under the age of 12 be accompanied by an adult.

*PLEASE NOTE: PARENTS ARE NOT ALLOWED TO CARRY CHILDREN WHILE SKATING.*

### **CAN I USE MY TICKET ON A DIFFERENT DAY?**

NO, your ticket is non-transferable to another day, or to another person.

### **WHAT IF I BUY A TICKET AND THE WEATHER IS UNFAVORABLE?**

We continue to skate in light rain or drizzle. If heavy rain or severe storm conditions are expected, resulting in a venue closure, all ticket purchasers will be notified by email and have the opportunity to reschedule.

### **CONSIDERING THE COVID-19 PANDEMIC, HOW ARE YOU KEEPING EVERYONE SAFE ON THE ICE RINK?**

The health and well-being of our guests and staff remains our top priority and we've implemented changes to keep you skating safely during the current pandemic.

- Tickets must be purchased online in advance, with a specific reservation time, to reduce person-to-person contact.
- Only skaters and one non-skating parent/guardian are allowed into the ice rink venue.
- Ice rink capacity has been reduced significantly to allow for social distancing.
- Staff and skaters will be required to wear a mask or face covering at all times.
- Hand sanitizer will be available for guests throughout the venue.
- High-touch points and equipment will be frequently disinfected.
- Ice rink staff procedures have been revised to allow for social distancing and monitoring.





## THE ICE RINK FAQ

*continued*

### **CAN I ENTER THE VENUE WITH MY CHILD IF I'M NOT SKATING?**

In order to maintain social distancing guidelines required this skating season, skaters under the age of 12 may have one non-skating parent or guardian accompany them into the venue. It would be best to purchase a skating ticket for a parent, adult, or teen to accompany small children.

### **DO YOU NEED TO WEAR SOCKS?**

YES.

### **CAN I BRING MY OWN ICE SKATES?**

YES; however, those with their own skates pay the same admission price as others.

### **IF I BRING MY OWN SKATES, DO YOU OFFER SKATE SHARPENING SERVICES?**

NO. We do not offer sharpening services.

### **CAN I WEAR MY SHOES ON THE ICE?**

NO. Only ice skates are allowed on the ice.

### **CAN I HAVE A STROLLER ON THE ICE?**

NO.

### **CAN MY CHILD WEAR A HELMET?**

Of course, extra protection is always encouraged. We do not rent helmets, but please feel free to bring your own.

### **DO YOU OFFER SKATE AIDS FOR TODDLERS?**

Double runner skates for shoe sizes Toddler 8 to Youth 2 are available which are more stable for younger children.

### **ARE YOU ADA ACCESSIBLE?**

Absolutely! Our ice rink is ADA compliant.

### **ARE WHEELCHAIRS ALLOWED ON THE ICE?**

YES, we allow and encourage wheelchairs on the ice; please ask a Guest Service member for assistance.

### **DO YOU OFFER SKATING LESSONS?**

NO.

### **WHERE IS THE ICE RINK LOCATED?**

The ice rink is located on the lawn at the Paséa Hotel & Spa.